

DAMAN DEV SOOD

SKILLS PROFILE

Organizational Development/ Consulting

- Sustainability
- Sustainability Reporting
- Business Continuity Management
- MBCfPE (Malcolm Baldrige Criteria for Performance Excellence) Consulting – Training, Assessment, Improvement Plans Development & Execution
- Organizational Transformation/ Change Management
- Organizational Effectiveness
- Business Excellence – Training, Assessment, Improvement Plans Development & Execution
- Balanced Score Card – Training, Refinement & Implementation
- Software Quality/Process Consulting – (Gap) Analysis, Design, Development, Implementation and Training on Processes, Procedures, Policies and Guidelines
- Resource Development/ Mentoring (Recruitment, Training)

Software Project Management

- Customer Relationship Management, Risk Management, Control and Reporting, Configuration Management, Defect Prevention and Causal Analysis, Decision Analysis and Resolution, Change Management, Document Control, Timesheet Control
- Program Management (NT Migration)
- Software Quality Assurance (CMMI – Capability Maturity Model Integrated, CMM – Capability Maturity Model, PCMM – People Capability Maturity Model, Internal/ External Quality Assurance)
- Crisis Management (Business Continuity Planning and Disaster Recovery Planning)
- Business Development (Proposal Writing, Business Intelligence/ Research, Negotiations)
- Vendor Management and Control
- Computer/ Data Center Operation/ Management

Certifications

- BS 25999 Lead Auditor (BSI Certified)
- Certified Internal Assessor for TBEM (Tata Business Excellence Model)
- MCP (Microsoft Certified Professional) in Implementing a Database Design in SQL Server 6.5, MCP ID – 1346027
- Introduction to CMMI by Software Technology Transition in conjunction with Carnegie Mellon University SEI

Membership

- Associate Member BCI (Business Continuity Institute, UK)
Member No - 4382
- Professional Member DMA (Delhi Management Association)
Member No – PM-S 1047/2003(M)
- Member AIMA (All India Management Association)
Member No – 200321227
- Senior Member IEEE (Institute of Electrical and Electronics Engineers) Member No – 40309827; IEEE Delhi Section – a) Secretary, b) Chair of Computer Society Chapter, c) Chair of Technical & Professional Activities

Awards and Achievements

(Workshops/ Publications/ Presentations)

AWARDS

- BCI's Continuity & Resilience Awards – Business Continuity Manager of the Year Award - 2009
- Indian Medical Association's appreciation award for Literacy Mission
- 'CSR (Corporate Social Responsibility) Award' for exemplary work for Society, TCS Delhi
- 'Best Faculty Award' TCS Delhi

WORKSHOPS

- Convener of IEEE Sustainability Conference 2009 held in Delhi in November 2009
- Convener of international conference IEEE Indicon 2006 held in Delhi in September 2006
- 'How To Make Teaching More Interesting' at 'Taking Teaching Beyond Classrooms' Workshops at Xansa, Noida, 2006
- 'Possibility Thinking' workshops at TCS, Steria/ Xansa and outside (over 30 so far)

PUBLICATIONS & PRESENTATIONS

Highest achievements have been inclusion of my papers on **Business Continuity Management** in seven international conferences i.e.

- a) World Conference on Disaster Management in Toronto, July 2007
- b) BCI Symposium in Amsterdam, October 2007 – I presented the paper at this conference
- c) International Disaster Management Conference in Delhi, April 2008 – I presented a paper at this conference
- d) BCI Symposium in Brighton, October 2008 – I presented a paper at this conference sharing case studies based on our experiences
- e) Datacenter Dynamics Conference, December 2008 – I presented a paper at this conference in Delhi
- f) Business Uninterrupted, June 2009 – I presented a paper at this conference in Delhi
- g) BCI BCM World Conference in London, November 2009 – I presented a paper at this conference sharing case studies based on our experiences in BCM and Sustainability

EXPERIENCE

- Over 24 years' IT experience, including recent 5 years' (app.) experience in Sustainability/ Business Continuity Management (BCM)/ Crisis or Risk Management.

CAREER PROFILE

Jan 2006 - Onwards : Steria (first two years as Xansa)

Title	Steria Internal
Period	Jan,06 – date
Position	Head – Business Continuity Management (UK, India) and Group Green Committee – India Representative

Responsibilities	<ul style="list-style-type: none"> ▪ I am working at the level of Vice President within the MIS/ Operations & Quality group of the organisation. My responsibilities include developing the organization's corporate policy, strategy, approach, templates and guidelines for Business Continuity Management (BCM), providing bid support, coordination with governments, authorities, public and media are other responsibilities, along with execution of corporate Business Continuity (BC) Plans and overseeing the execution of lower level BC Plans. ▪ I am Crisis Manager for India, and part of Group Crisis Management Committee ▪ I am in the Group Management (top 400 among the 20000 people organisation) of the Steria group. This group takes forward the directions set by the Group Management. ▪ I am India Representative in the Steria Group Green Committee for our green initiatives and head Green activities in India. Our novel approach is 'Living Green and Selling Green'. Main achievement has been recruitment of over 600 Green Agents and successful participation in CDP 2009 (Steria, at Group level, scored 79%). ▪ Other main achievements have been interaction with the external agencies like WHO, FSA, CII, NASSCOM, British Airways, BCI and BSI etc. ▪ I am working closely with the Western UP Zonal Council of the Confederation of Indian Industry (CII) as Convener of the CSR (Corporate Social Responsibility) Task Force that looks into Disaster Management and Sustainability.
Project	Business Continuity Management
Location	Steria UK and India

May 1985 – Dec 2005 : Tata Consultancy Services, Delhi, India

Various roles, in various capacities – details available upon request.

Extra Activities

'Giving back to society' and 'giving back to students' are my two obsessions.

Community Service by means of Food Donation, Blood Donation, Active Participation in 'Say No To Plastic Bags' and 'Say No To Fire Works' campaigns, conducting 'Free English Classes' (over 150 students attend now, in 8th year of operation) in the locality – these classes are now part of Indian Medical Association (IMA) East Delhi Branch's Literacy Mission. I am also the Delhi region representative of NGO SEVALAYA based in Chennai. I sponsor about 50 students' education, including Graduation level for two of them. I am an active volunteer in Steria's CSR program as well. I actively support the Adult Education programme in the NCR area.

Working with CII (Confederation of Indian Industry) as Conevener (a volunteer) in the CSR/ Disaster Management/ Sustainability Task Force.

I share my knowledge with students by means of lectures and counselling at various engineering and management institutes. I am closely linked with

- ABES Engineering College, Ghaziabad as
 - part of Advisory Committees on Entrepreneurship Development Cell
- GL Bajaj Institute of Management and Technology, Greater Noida as member of Corporate Advisory Group

Contact Details:

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Countries Travelled/ worked in: Scotland, England, France, Netherlands, Zambia, USA, Indonesia, Spain